

DEMESA INC.

Information: 866-333-6372

Repair / Return Authorization Form

Please complete this form and fax it back to Demesa Technical Support at (905) 842-0226. Our Technical Support Department will either call or fax you an RA number within 48 hours of receipt.

RA Number: _____

The address label must clearly display the valid RA No.

After you receive an RA number, you may return your instrument along with a copy of the completed form to Demesa. Please make sure to indicate the RA Number on the outside of your shipping box.

We request that any package returned to us be shipped via insured and/or traceable courier or obtain a tracking number/delivery confirmation from the carrier. We are not responsible for loss or damaged items for return packages.

Do not hesitate to call our Technical Support should you have any questions.

Customer Information

Company Name: _____
Contact Name: _____
Address: _____
City, Prov., P.C.: _____
Telephone No.: _____
Facsimile No.: _____
E-mail Address.: _____

Instrument Information

Model: _____
Description.: _____
Serial No.: _____
Customer ID No.: _____
Date of Last Service: _____
Warranty.: Yes ___ or No ___
Estimate Req.: Yes ___ or No ___

Reason for Return / Comments

Date: _____ Customer Signature: _____

To be completed by Demesa Technical Service Department

Customer Account No: _____ Purchase Order No.: _____
Work-Order No.: _____ Authorized By: _____
Date Received: _____ Date Completed: _____

Technician Comments

Technician Signature: _____